

14 June 2011	ITEM 5
Health and Well-being Overview and Scrutiny Committee	
NELFT Quality Accounts Document	
Report of:	South West Essex Community Services
This report is	Public
Purpose of Report:	To request the committee members to formally comment on the content of the SWECS section of the NELFT quality account as required by legislation.

Comment [sj]: Please leave this for completion by Democratic Services

Comment [a j]: Please enter the name and job title of the person who will be presenting the report

Comment [sj]: State whether your report is Public or Exempt. If Exempt (i.e. not to be given to the public or discussed in public), you should provide the reason for the this. For information, this is set out in the Constitution under Access Rule 12 – see Guideline 2.8

Comment [sj]: Briefly set out the purpose of your report

Comment [sj]: Please provide a summary of the key points in your report

Comment [s]: The recommendations should be set out in bold in the form of the decision that the decision-maker is being asked to make - See para. 5.2 of the report writing guidelines

Comment [s]: You should briefly explain why the report is on the agenda - See para. 5.3 and 5.4 of the report writing guidelines.

Comment [jj]: This should include any consultation with Ward Members and Shadow Portfolio Holders, as well as any public or statutory consultation

Comment [a]: Please refer to Section 5.7 of the Report Writing Guidelines

EXECUTIVE SUMMARY

Quality Accounts are annual reports to the public from providers of NHS healthcare about the quality of services they deliver. The primary purpose of Quality Account is to encourage boards and leaders of healthcare organisations to assess the quality across all of the healthcare services they offer. It allows leaders, clinicians, governors and staff to demonstrate their commitment to continuous, evidence-based quality improvement, and to explain their progress to the public.

By putting information about the quality of services in our organisation into the public domain, we are offering the opportunity for scrutiny, debate and reflection.

1. **RECOMMENDATIONS:**
 - 1.1 **To consider, comment on and approve the quality accounts.**
2. **INTRODUCTION AND BACKGROUND:**
 - 2.1 Included within Quality Account briefing information.
3. **CONSULTATION (including Overview and Scrutiny, if applicable)**
 - 3.1 Service users, staff, Links, PCT and OSC have all been requested to provide feedback during the Quality Account consultation process.
4. **IMPACT ON CORPORATE POLICIES, PRIORITIES, PERFORMANCE AND COMMUNITY IMPACT**

4.1 The development and scrutiny of the Quality Account allows performance to be reviewed and improvements proposals to be made ensuring the South West Essex community health priorities are met.

BACKGROUND PAPERS USED IN PREPARING THIS REPORT:

- Quality Account toolkit 2010/11 Advisory guidance for providers of NHS services producing Quality Accounts for the year 2010/11

Report Author Contact Details:

Name: T Dowdeswell
Telephone: 01268 244629
E-mail: Teresa.dowdeswell@swessex.nhs.uk

Comment [sj]: See Guideline 8. If any Papers are to be placed in the Members room that relate to this report, you should also list them here

Comment [sj]: Insert the full contact details of the author of the report